

Trouble Shooting Registering to NetSetGO

- Select the NetSetGO Centre you wish to register your child to.
 - You may find an appropriate centre through the NetSetGO website <http://netsetgo.asn.au> > **Centre Search Finder** > **Enter Postcode/ Club name etc.**
 - Alternatively, if you are an existing member of a club, the NetSetGO Coordinator may have sent you an email with a **link to register for their NetSetGO Program.**
 - Netball WA NetSetGO Program's can be found at <http://wa.netball.com.au/netsetgo>

NetSetGO Centre Search

Club/Association/Centre Name: Postcode: Type:

Season: Program Days: From Date:

Please enter your search criteria and press the SEARCH button

- Once you have navigated to the registration page, be sure to check you are registering to the correct NetSetGO Centre.
 - You can double check this under the 'online registration' title

ONLINE REGISTRATION

Share: [Twitter](#) [Facebook](#) [LinkedIn](#)

Register To: State Netball Centre NSG
 Registration Form: 2017 NSG State Netball Centre NSG

FIRST TIME PARTICIPANT

First Name:

Last Name:

Date of Birth:

RETURN USER

Login ID*:

*Your Login ID will either be your Participant ID (a seven digit number) or your email address.

Password:

[Forgotten login details?](#)

Netball WA NetSetGO
 200 Selby Street Jolimont WA 6014
 P 93803732
 F 93803799
 E netsetgo@netballwa.com.au
www.netballwa.com.au

3. If you are a return user to NetSetGO and know your MyNetball Login ID- **this will be either a 7-digit ID or an email address**, please enter that in the return user box.
 - i. If you have forgotten your password > **Forgotten login details**
 - ii. If you have forgotten your Login ID > **Forgotten login details**
 - iii. If you are a first time participant > **Enter First name, last name and DOB into the 'First Time Participant' box.**

ONLINE REGISTRATION

Share: [Twitter](#) [Facebook](#) [LinkedIn](#)

Register To: State Netball Centre NSG
Registration Form: 2017 NSG State Netball Centre NSG

FIRST TIME PARTICIPANT ?

First Name

Last Name

Date of Birth

[FIND ME](#)

RETURN USER ?

Login ID*

*Your Login ID will either be your Participant ID (a seven digit number) or your email address.

Password

[LOG IN](#)

[Forgotten login details?](#)

4. A pop up will appear once you have selected **Forgotten Login Details**.
 - If you have forgotten your password but know the login ID (email/ 7-digit ID) please enter this is the appropriate box.
 - If you do not know the Login ID or password, Select **Click here to access advanced account recovery options**.

MyNetball: ✕

Password Reset

Share: [Twitter](#) [Facebook](#) [LinkedIn](#)

For **participant** logins enter either your Participant ID or your email address.

Then click the Go button, and if accounts are found, a link to reset the password will be emailed to you.

[GO](#)

Having problems finding a participant login?
[Click here to access advanced account recovery options.](#)

Netball WA NetSetGO
200 Selby Street Jolimont WA 6014
P 93803732
F 93803799
E netsetgo@netballwa.com.au
www.netballwa.com.au

5. From here you will be able to find your child's record on MyNetball.
 - Our recommendation is to enter your child's **first name, last name and DOB**.

Account Recovery &
Creation

Share:   

FIND MY RECORD

OR

OR

[Find](#)

[Login...](#)

6. MyNetball will then produce results based on these details, please note both a club and association may appear for your child.
 - **Please select create login**

RESULTS				
Part. ID	Name	Club/Assoc	Status	Actions
Part. ID	Name:	Club/Assoc:	Status: Email Exists	<div style="display: flex; flex-direction: column; gap: 5px;"> <div style="background-color: #0070C0; color: white; padding: 2px 10px; text-decoration: none; border: 2px solid red;">Create Login</div> <div style="background-color: #4CAF50; color: white; padding: 2px 10px; text-decoration: none;">Contact Org</div> </div>
Part. ID	Name:	Club/Assoc:	Status: Email Exists	<div style="display: flex; flex-direction: column; gap: 5px;"> <div style="background-color: #0070C0; color: white; padding: 2px 10px; text-decoration: none;">Create Login</div> <div style="background-color: #4CAF50; color: white; padding: 2px 10px; text-decoration: none;">Contact Org</div> </div>

Netball WA NetSetGO
 200 Selby Street Jolimont WA 6014
P 93803732
F 93803799
E netsetgo@netballwa.com.au
www.netballwa.com.au

Other MyNetball NetSetGO FAQ:

Q. I can see my login ID email is an old email / I have changed emails:

A. Contact your NetSetGO Centre coordinator with your new email address and they will update this against your record. Previous email addresses will remain as your Login ID, but be inactive.

Q. My child's Login ID is the 7-digit ID and I'd like to change it to my email address, how can I do this?

A. Login to MyNetball > <http://my.netball.com.au>

1. Click the downward arrow next to your child's name > select change login account details.

The screenshot shows the MyNetball user interface. At the top, the user is identified as 'John Doe' from 'Example Netball Association'. A navigation bar includes 'My Details', 'Affiliations', 'Activity', 'Player', and 'Club'. The main content area displays 'Welcome to My Details' for John Doe, with fields for ID (0000000), First Played, Last Played, and Matches (0). A dropdown menu is open, showing options: 'Change your login account details' (circled in red), 'Change Password', and 'Login History'. The 'LOG OUT' button is also visible.

2. Ensure the email address entered is correct. Then 'Click here to convert your login ID to use your email address'.

The screenshot shows the 'User Details' page. It includes a 'Change your Password' link, an 'Edit User Details' section, and a 'Login ID' field containing '0000000'. Below it, a link 'Click here to convert your login ID to use your email address...' is circled in red. The 'Email address' field contains 'example@example.com.au'. Instructions state: 'You can enter up to 3 addresses separated with a semi-colon(;). Ensure there are no spaces anywhere in the text field. If you enter multiple addresses, your primary address should be listed first.' An 'Update' button is at the bottom right. The footer includes 'Powered by InteractSport' and 'Contact Support'.

3. Review the details and read the information > **Generate Email.**

User Details Help on this topic

[Change your Password](#)

Would you like to change your login ID of 556940 to use your email address instead?
 The benefits of changing over are that you will then be able to link other participant records that have the same email address entered against one login and choose between them easily. Your login will also be easier to remember!

1. Make sure you have entered a valid email address below. You'll only be able to create the login if the email address isn't already used as a login ID.
2. Click the *Send Email* button below to generate an email to that address which will be used to verify that you own the email address.
3. Follow the instructions in the email you receive for more information about how to complete the process. If you don't receive an email within 30 minutes you can repeat the process.

Click here if you need to edit your user details before sending the email

Upgrade User

Login ID

Email address

Generate Email

Powered by InteractSport [Contact Support](#)

Q. I have multiple children with logins on MyNetball, can I link their records to one Login ID and password?

A. Yes! For all your children, please ensure their login ID is the same email address- as per the process above.

1. Login to MyNetball > <http://my.netball.com.au>, ensure your login ID is an email address.
2. Under your child's name click 'Link or unlink records'.

The screenshot shows the MyNetball user interface. At the top, the user is logged in as John Doe from Example Netball Association. The main content area shows the 'My Details' section for John Doe, including his ID (0000000) and statistics for matches played. A dropdown menu is open over the user's name, listing options like 'Link or unlink records', 'Change your login account details', 'Change Password', and 'Login History'. The 'Link or unlink records' option is highlighted with a red circle.

3. From here you can search for your other children's accounts and link them into one account.

User Details ? Help on this topic

[Change your Password](#)

Edit User Details

Login ID

[Update](#)

Linked Participants

You can link other participant records that have the same email address entered then switch to those participants in the user bar.

Participant ID	Name	Sport	
0000000	John Doe	Netball	\$ Unlink...
0000001	Jane Doe	Netball	\$ Unlink...
0000002	Jo Doe	Netball	\$ Unlink...

[Search for other records to Link...](#)

4. Now you will be able to switch between users on the user bar. When logging into MyNetball (for NSG via one of the process above) the system will ask you to select the child you are registering.

The screenshot shows the MyNetball user interface. At the top, there is a navigation bar with the MyNetball logo and a user bar showing 'John Doe' and 'Example Netball Association'. Below the navigation bar, there is a 'Welcome to MyNetball' message. The main content area is titled 'My Details' and shows a profile for 'John Doe' with ID: 0000000. The profile includes fields for 'First Played', 'Last Played', and 'Matches' (0). There are links to 'Edit your details' and 'Edit your public profile'. A dropdown menu is open, showing 'LOGGED IN PARTICIPANT' and a list of 'Linked Records' with columns for ID and Name. The records are: 0000000 John Doe, 0000001 Jane Doe, and 0000002 Jo Doe. The 'John Doe' record is selected in the dropdown.